

How do you know if your health care organization needs MOAT (Managed Ongoing Awareness and Trust)?

Ethics and Reputation

*Has your institution taken steps to engage employees and promote a culture of trust and accountability?
Do your employees understand ethical guidelines when communicating with patients?*

Regulatory Compliance

*Has your institution inventoried what regulations you must comply with?
How does your institution track and monitor compliance on an ongoing basis?*

Pandemic Flu Requirements

*Do you have documentation to demonstrate pandemic flu plans and procedures have been updated and communicated to appropriate personnel?
How will you ensure all critical personnel are available in the event of a pandemic incident?
Do all employees understand their roles and the additional responsibilities they may need to adopt?*

Audit/Examination

*Upon an auditor's request, does your institution have documentation of all internal controls, policies, procedures and plans with respect to your regulatory obligations?
Does your institution have policies and procedures regarding data retention and destruction and can your institution demonstrate everyone knows, understands and follows them?*

Vendor Management

*What legal rules apply to the information and data that is kept or handled by vendors, partners and other third-parties?
Do your third-party service providers meet the standards and execute required controls for information security and data protection?*

Identity Theft

Has your institution taken steps to ensure privacy and confidentiality of your customer's personal identifiable information?

Emergency Preparedness

Does your institution have a documented, proactive crisis communications plan and trained resources to execute all phases of the communications plan?

Legal Due Diligence

*Has your institution assessed the potential for Board and Shareholder suits?
Have all employees, contractors and temporary employees acknowledged acceptable usage, employment, discrimination, harassment and other human resources obligations to help prevent law suits, fines and wrongful termination settlements?*

Workplace Violence

Does your organization have a confidential online reporting system so employees can quickly and easily report suspicious incidents, threats and risks?

To see how Awareity's services can help you make an extraordinary impact on your health care organization's immediate and long-term results and successes, contact Awareity at info@awareity.com